

TREE - Training for integrating refugees in Euregio

Competency framework for stakeholders involved in refugees' integration,
in the perspective of an intercultural society

COMPETENCIES

COMPONENTS

CRITICAL LEARNINGS

COMMUNICATE IN AN INTERCULTURAL WAY WITH REFUGEES

- by facilitating a dialogue
- by taking into account the individuality and the different cultural realities
- by respecting the limits of your mandate

- Identify your/their cultural influences, representations, mission and your/their possible effect on your actions
- Consider the life trajectory of a refugee in a systemic way
- Adapt your communication to people and situations
- Deal with psychological distress, traumatized population

SUPPORT REFUGEES THROUGH THE INTEGRATION PROCESS

- by taking into account the different legal frameworks
- by working with the relevant services
- by adopting a professional ethic
- by fostering empowerment

- Keeping up with a clear and dynamic representation of actors, structures and procedures in the field of refugees' integration
- Scaffold the guidance towards autonomy
- Identify ethical issues in a case

POSITION YOURSELF IN THE REFUGEES' INTEGRATION SECTOR

- by adopting a reflective perspective on your experiences
- by taking into account the political and societal context
- by sharing with the professional network
- by coping with emotional strain

- Identify your own limits/boundaries and take action if you overpass them
- Evaluate and regulate your action
- Consider the different levels of involvement in the integration sector
- Have a critical view on your own reference framework
- Have a deep understanding of interactions between historical, political and social contexts